



This is a letter from Angela Ruspandini, Head of Support Coordination.



The government does **not** like providers

- providing support coordination services
- as well as**
- supporting people with other services.

They say it is a **conflict of interest**.



We thought about our support coordination services.

We have made a hard decision.



We are going to **stop** providing support coordination services.

We will help you find a new provider.



Your services will **not** stop while we hand over services to your new provider.

They will keep going like they are now.



We will end our support coordination services from **Friday 30 May 2025**.

Information meetings

We want to tell you more about this change at an online meeting.

You can ask questions at this meeting.

These are the meeting dates and times:

Options	Date	Time
1	Thursday 6 March	4pm
2	Monday 10 March	4pm
3	Wednesday 12 March	2pm
4	Friday 14 March	10am

Let us know when you would like to meet with us before 4 March.

You can

- phone us on 02 4935 6803
- **or**
- tell your support coordinator.

If you **cannot** attend any of these meetings, let us know. We will find a different way to share this information with you.



Your new Support Coordination provider will want to know more about you. Like your name and support plans.

We will not tell them anything about you unless you say **yes**.

If you say **yes** we will ask you to sign a form.

If you say **no** we will not tell the new support coordinator anything about you.



Support

You can ask our team questions

You can

- phone us on 02 4935 6803

or

- email us at questions@lifestylesolutions.org.au.

or

- ask your support coordinator



You can talk to anyone you trust for support.

You can talk to an **advocate** if you want.

Call 1800 643 787 to find an advocate.

Thank you



Angela Ruspandini
Head of Support Coordination

Ways you can talk to us



Phone 02 4935 6803



Email questions@lifestylesolutions.org.au



This letter was written by Possability.
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Images in this letter come from: Photosymbols
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